Connections®

Supporting Your Journey

Your specialty pharmacy

A partner in your care

When you're living with Gaucher disease type 1, staying on track with your treatment is important for managing your condition. This brochure will guide you through many ways to partner with your specialty pharmacy and your Sanofi Genzyme Case Manager to help you get the best care possible.

Cerdelga®
(eliglustat) capsules

CERDELGA is a glucosylceramide synthase inhibitor indicated for the long-term treatment of adult patients with Gaucher disease type 1 who are CYP2D6 extensive metabolizers (EMs), intermediate metabolizers (IMs), or poor metabolizers (PMs) as detected by an FDA-cleared test.

Limitations of Use:

- CYP2D6 ultra-rapid metabolizers may not achieve adequate concentrations of CERDELGA to achieve a therapeutic effect
- A specific dosage cannot be recommended for CYP2D6 indeterminate metabolizers

For more information, visit www.cerdelga.com.

Please see full Prescribing Information, including the Patient Medication Guide.

SANOFI GENZYME

Cerdelga™
(eliglustat) capsules

Working with your specialty pharmacy

Many people with Gaucher disease type 1 can lead full lives by watching what they eat, being active, and following their treatment plan. That includes making sure they always have enough medicine on hand so they never have to skip a dose.

But getting your refills of Cerdelga® (eliglustat) capsules for oral use in time can be a challenge when you have to order them through a specialty pharmacy. That's because you have to allow time for your refills to be mailed. Cerdelga is considered an orphan drug—a treatment for a rare disease—so it's not available through a traditional neighborhood pharmacy.

Fortunately, your specialty pharmacy, your Sanofi Genzyme Case Manager, and all the members of your healthcare team—doctors, nurses, specialists, and your loved ones—can work together with you to help you get the best care possible.

How does a specialty pharmacy work?

As you may know, a specialty pharmacy works differently from a traditional or neighborhood pharmacy. You can't pick your medicine up from a specialty pharmacy. Instead, you receive your medicine in the mail. So the process for getting medicine through a specialty pharmacy takes much longer. **Look at the next page to see how it usually works.**

Cerdelga™
(eliglustat) capsules

Getting your medicine through a specialty pharmacy

1. Your doctor's office sends your your prescription for Cerdelga® (eliglustat) capsules for oral use to your specialty pharmacy.

2. The specialty pharmacist contacts you or your doctor if any information is missing.

3. The specialty pharmacy gets prior authorization from your insurance company (to confirm that your medicine is covered under your health plan).

4. The specialty pharmacist may talk with you about possible options for paying for your medicine, such as nonprofit foundations or the Sanofi Genzyme Co-Pay Assistance Program.

   Note: If your health coverage changes, let your Sanofi Genzyme Case Manager and the specialty pharmacy know. You may need to repeat steps 1 through 4.

5. The specialty pharmacist will confirm your address and make arrangements for your medicine to be delivered to you. He or she will likely confirm when the medicine has been shipped and give you a tracking number. This number may help you know when the package will be delivered, since you may need to be home to sign for it.

Remember, not all specialty pharmacies work alike. If you're not sure about something, don't be afraid to ask—your specialty pharmacy is there to help! And your Sanofi Genzyme Case Manager can guide you through the process, too.

TIP

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(eliglustat) capsules

Tips for working with a specialty pharmacy

You may have been working with a specialty pharmacy for a long time now. Even so, it may take some time to figure out how to make the most of your partnership with your specialty pharmacy. These tips from Christina Liston, a Sanofi Genzyme Case Manager, may help you.

- **Check with your specialty pharmacy to confirm how long it will take for your medicine to be delivered.** Usually it takes at least a week. But why not allow a little extra time, just in case?
- **Tell your specialty pharmacy if you would like your refill to be delivered somewhere other than your home.** For example, if you're going to be out of town or would rather receive your refills where you work, give the specialty pharmacy the address you'd like your refill sent to.
- **Find out about refill reminders.** Your specialty pharmacy may be able to remind you with a phone call, email, or text message.
- **Talk with the pharmacy staff to understand as much as you can about the pharmacy and how it works.** Also, consider checking out the specialty pharmacy's website for more information. It may have answers to common questions, and referral forms if your insurance plan requires a doctor's referral.
- **Try to answer your specialty pharmacy's calls, which may come through as an 800 or unknown number.** This is especially important in the 5 to 7 days before you'll need your refill. If you miss the call, be sure to call back as soon as you can. Keep in mind, though, that your return call may take time if you have to wait on hold or try to find the right person to speak with.
- **Ask if there is one person at the specialty pharmacy who can be your point of contact.** He or she can get to know you and your needs. Be sure to get his or her phone number and contact information.
- **Tell your specialty pharmacy and Sanofi Genzyme Case Manager if there are any changes to your contact information, doctors, and insurance.** This helps ensure they both have the information needed to best help you get and pay for your medicine.

Christina Liston
Sanofi Genzyme Case Manager

Christina Liston is [insert title/background] and has been a Sanofi Genzyme Case Manager for [#] years. Case Managers offer free, confidential services to help connect you with resources that can help you.

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(eliglustat) capsules

More tips for working with a specialty pharmacy

Talk with your Sanofi Genzyme Case Manager about how he or she can:

- Help if you are having trouble getting your refills shipped from your specialty pharmacy to you on time
- Confirm when your prescription and insurance authorization is scheduled to expire. Your Case Manager can work with your doctor's office to ensure your new prescription is faxed to the specialty pharmacy
- Check that your specialty pharmacy has the information they need to process your co-pay, including your co-pay ID number. The specialty pharmacy can also contact the Sanofi Genzyme Co-Pay Assistance Program directly at 1-855-279-3173
- Make sure your specialty pharmacy knows the correct billing process if you are enrolled in the Co-Pay Assistance Program or receive financial assistance through another foundation
- Tell you about your payment options, like paying for your refill and then getting reimbursed by your co-pay program or financial assistance program. He or she can also check with your specialty pharmacy about other ways to help pay for your medicine, like co-pay assistance and nonprofit foundations

TIP

On the next page, write the contact information for your doctor, specialty pharmacy, and Case Manager, as well as other important information. This can help you reach them quickly if you need to order a refill right away or ask questions about your treatment or any other concerns.

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(eliglustat) capsules

Keeping track of refills

Fill out this page with the information you may need when you order refills.
There's also room on the page where you can track your refills.

My doctor

Name _____

Phone number _____

My specialty pharmacy

Name _____

Phone number _____

My payment information

Co-pay ID#: (if enrolled in the Sanofi Genzyme Co-Pay Assistance Program)_____

Contact information for other organizations or foundations that provide financial assistance:

Name _____

Phone number _____

My Sanofi Genzyme Case Manager

Name _____

Phone number _____

My refills

Medication	Expires (date)	Call for refill (date)

Cerdelga™
(eliglustat) capsules

How my Sanofi Genzyme Case Manager can help

Remember, your Sanofi Genzyme Case Manager can help answer your questions and talk with you about paying for your treatment with Cerdelga® (eliglustat) capsules for oral use. Your Case Manager can also talk directly with your specialty pharmacy and the rest of your healthcare team to help you stay on track with your treatment and get the best care possible.

Use this page for questions to ask your Case Manager. Then write the answer in the line below each question. There's room on the next page to fill in your own questions.

Dial 1-800-745-4447, option 3 to contact your Sanofi Genzyme Case Manager

Questions to ask my Sanofi Genzyme Case Manager

(Tip: ☑ check the box when you complete the task.)

☐ When is my refill scheduled to expire? (When will I need to renew my prescription?)

Answer _____

_____

☐ What else can I do to make sure I don't run out of medicine?

Answer _____

_____

☐ How can I get help paying for my medicine through my specialty pharmacy (for example, co-pay or financial assistance)?

Answer _____

_____

☐ What information do you need from me to make it easier to refill my medicine every month?

Answer _____

_____

Cerdelga™
(eliglustat) capsules

More questions to ask my Sanofi Genzyme Case Manager

☐ My question _____

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Answer _____

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☐ My question _____

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Answer _____

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☐ My question _____

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Answer _____

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☐ My question _____

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Answer _____

_____

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We hope you find this information helpful. Remember, your Sanofi Genzyme Case Manager is available to help you partner with your specialty pharmacy. Ask your Case Manager about how you can work together to make the refill process easier.

Indication & Usage

CERDELGA (eliglustat) is a glucosylceramide synthase inhibitor indicated for the long-term treatment of adult patients with Gaucher disease type 1 who are CYP2D6 extensive metabolizers (EMs), intermediate metabolizers (IMs), or poor metabolizers (PMs) as detected by an FDA-cleared test.

Limitations of Use:

- CYP2D6 ultra-rapid metabolizers may not achieve adequate concentrations of CERDELGA to achieve a therapeutic effect
- A specific dosage cannot be recommended for CYP2D6 indeterminate metabolizers

Important Safety Information

CERDELGA is contraindicated in EMs or IMs taking a strong or moderate CYP2D6 inhibitor concomitantly with a strong or moderate CYP3A inhibitor, and in IMs or PMs taking a strong CYP3A inhibitor due to the risk of significantly increased eliglustat blood concentration, which may result in prolongation of cardiac intervals that could result in cardiac arrhythmias.

Your doctor will perform a test to help determine if CERDELGA is right for you.

CERDELGA can affect the way other medicines work and other medicines can affect how CERDELGA works. Using CERDELGA with other medicines or herbal supplements (including St. John's Wort) may cause an increased risk of side effects, including ECG changes and irregular heart beat. Especially tell your doctor if you take medicines for fungal infections, tuberculosis, seizures, heart rhythm and rate problems, high blood pressure, or depression or other mental health problems. Your doctor may need to prescribe a different medicine, change your dose of other medicines, or change your dose of CERDELGA. Tell your doctor about any new medicines before you start taking them.

Before taking CERDELGA, tell your doctor about all of your medical conditions, including kidney or liver problems, history of heart attacks, or heart rhythm problems (including long QT syndrome). If you are pregnant or plan to become pregnant or breastfeed, talk to your physician. It is not known if CERDELGA will harm your unborn baby.

It is not known if CERDELGA is safe and effective in children.

Swallow the capsule whole, preferably with water. If you miss a dose of CERDELGA, take the next dose at the usual time. Do not take two doses of CERDELGA at the same time. Avoid eating or drinking grapefruit products while taking CERDELGA. Grapefruit products can increase the amount of CERDELGA in your body.

The most common adverse reactions (≥10%) for CERDELGA are fatigue, headache, nausea, diarrhea, back pain, pain in extremities, and upper abdominal pain. Call your doctor for medical advice about adverse effects.

You may report adverse effects to FDA at 1-800-FDA-1088 or www.fda.gov/medwatch. If you would like more information, talk with your doctor. You may also go to www.cerdelga.com for the full Prescribing Information, including the Patient Medication Guide, or call Sanofi Genzyme at 1-800-745-4447.

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800-745-4447 or 617-768-9000
Monday - Friday 8:00 am - 6:00 pm EST

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